Terms & Conditions

Effective Date: November 2, 2026 | Website: www.primestarsolutions.com

1. Introduction & Acceptance of Terms

Welcome to **Prime Star Solutions**. By accessing or using our website, services, and digital infrastructure consulting platforms, you agree to comply with and be bound by these Terms & Conditions ("Terms"). If you do not agree with any part of these Terms, you must refrain from using our website or engaging our services.

These Terms govern all visitors, clients, partners, and users accessing Prime Star Solutions' digital services and technical offerings.

2. Intellectual Property Rights

Unless otherwise stated, **Prime Star Solutions** owns all intellectual property rights for the material, documentation, branding, design assets, and content published on this website.

- You may view, download, and print pages for personal or internal operational evaluation only.
- You **must not**:
  - Republish material from this website without prior written authorization.
  - Sell, rent, or sub-license material from Prime Star Solutions.
  - Reproduce, duplicate, or copy proprietary technical frameworks, schematics, or documentation for commercial exploitation.

3. Services & Engagement Terms

All enterprise services provided by Prime Star Solutions—including **Network Design, Switch & Firewall Configuration, Data Center Setup, Server Installation, Structured Cabling, and Storage Solutions**—are subject to formal Master Services Agreements (MSA), Statements of Work (SOW), or Service Level Agreements (SLA) executed separately between Prime Star Solutions and the client.

- Website content is provided for informational and preliminary planning purposes.
- Formal project scope, cost estimates, warranties, and deployment timelines are legally established only through signed client contracts.

4. Limitation of Liability

To the fullest extent permitted by law, Prime Star Solutions, its directors, officers, employees, and technical contractors shall not be liable for:

1. Indirect, consequential, incidental, or special damages arising out of your site access or reliance on website content.
2. Unanticipated system downtime, network interruptions, or data loss occurring prior to formal SLA activation.
3. Third-party software or hardware performance failures beyond our direct operational control.

5. User Responsibilities & Acceptable Use

When interacting with our contact portals, booking systems, or site features, you agree **not to**:

- Use the site in any way that causes damage to the website or impairs availability and accessibility.
- Upload or distribute malicious software, viruses, or security probes.
- Submit fraudulent or unauthorized corporate information.

6. Privacy & Data Protection

Your submission of personal and corporate data through our site forms and discovery portals is governed by our **Privacy Policy**. By using our site, you consent to the processing of your data in accordance with applicable data protection laws in the Kingdom of Saudi Arabia.

7. Governing Law & Jurisdiction

These Terms & Conditions are governed by and construed in accordance with the laws of the **Kingdom of Saudi Arabia**. Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the competent courts in Jeddah, Saudi Arabia.

8. Modifications to Terms

Prime Star Solutions reserves the right to revise these Terms & Conditions at any time without prior notice. Revised terms will apply to the use of this website from the date of publication. Please review this page regularly to ensure familiarity with the current version.

9. Contact Information

For any legal inquiries, clarification on these Terms, or service agreements, please contact us:

- **Email:** legal@primestarsolutions.com
- **Office Location:** Jeddah, Saudi Arabia